

MailSense Pro — Privacy Policy

Meadowlarktech Ltd | April 2026

1. Introduction

Meadowlarktech Ltd (Registered in England No. 08553039) is committed to protecting your privacy. This Privacy Policy explains how MailSense Pro collects, uses, and protects your information in compliance with the UK General Data Protection Regulation (UK GDPR) and the Data Protection Act 2018.

2. Data Controller

The data controller is Meadowlarktech Ltd, Registered in England No. 08553039.

3. What Data We Process

Email metadata: Sender, recipient, subject line, date, folder location, and attachment indicators are processed for classification purposes.

Email content: Email body text is processed in-session for classification. Content is sent to our classification engine for analysis and is not stored on Meadowlarktech Ltd servers.

Authentication tokens: Microsoft 365 OAuth tokens are stored locally on your device for session management. Tokens are encrypted and automatically refreshed.

Classification results: AI-generated email classifications are cached locally on your device to improve performance.

Usage data: We do not collect telemetry, analytics, or usage data.

4. Legal Basis for Processing

We process your data on the basis of: (a) your consent when you authenticate and initiate a scan; (b) legitimate interest in providing the email management service you have requested.

5. Data Storage and Retention

All data is stored locally on your device in the application data directory.

No email content or personal data is transmitted to or stored on Meadowlarktech Ltd servers.

Classification cache can be cleared at any time through the application interface.

Authentication tokens expire automatically and can be revoked by signing out.

6. Third-Party Services

Microsoft Graph API: Used to access your Microsoft 365 mailbox with your explicit consent. Subject to Microsoft's Privacy Statement.

Classification Engine: Email content is sent to a third-party AI service for classification. Content is processed in real-time and is not retained by the service provider.

7. Your Rights

Under UK GDPR, you have the right to: access your personal data; rectify inaccurate data; erase your data; restrict processing; data portability; object to processing; and withdraw consent at any time.

To exercise these rights, contact Meadowlarktech Ltd through the support channels provided.

8. Data Security

We implement appropriate technical and organisational measures to protect your data, including:

Transport security: All communication uses HTTPS with TLS 1.2 or higher. Legacy protocols (SSLv3, TLS 1.0, TLS 1.1) are disabled. Only strong cipher suites (ECDHE/DHE with AES-GCM or ChaCha20) are permitted.

Cross-origin protection: CORS is restricted to an explicit allowlist of authorised Microsoft Office domains. All other cross-origin requests are rejected.

Content Security Policy: CSP headers prevent cross-site scripting (XSS), injection attacks, and unauthorised resource loading.

Rate limiting: API endpoints are rate-limited per client to prevent abuse and denial-of-service attacks.

Session authentication: All state-changing operations require a cryptographically random session token (CSRF protection). Tokens are stored in HttpOnly, Secure, SameSite cookies.

Local data storage: Authentication tokens are stored locally on your device. No email content is transmitted to or stored on our servers.

9. Changes to This Policy

Meadowlarktech Ltd reserves the right to update this Privacy Policy. Material changes will be communicated through the application.

10. Contact

For privacy enquiries: Meadowlarktech Ltd, Registered in England No. 08553039. You also have the right to lodge a complaint with the Information Commissioner's Office (ICO) at ico.org.uk.