

# MailSense Pro — Terms and Conditions

Meadowlarktech Ltd | April 2026

## 1. Definitions

"Company" refers to Meadowlarktech Ltd, Registered in England No. 08553039.

"Software" refers to MailSense Pro and all associated documentation.

"User" refers to any individual or entity using the Software.

"Service" refers to the email classification and management functionality provided by the Software.

## 2. Acceptance

By installing, accessing, or using the Software, you agree to be bound by these Terms and Conditions. If you do not agree, do not use the Software.

## 3. Service Description

MailSense Pro provides intelligent email classification and management for Microsoft 365 mailboxes. The Service analyses email content to categorise messages and provide management recommendations.

## 4. User Obligations

You are responsible for: maintaining the confidentiality of your authentication credentials; ensuring you have appropriate authorisation to access the mailboxes you scan; complying with all applicable laws and regulations; using the Service in accordance with your organisation's acceptable use policies.

## 5. Accuracy of Classification

Email classifications are generated using automated analysis and are provided as recommendations only. Meadowlarktech Ltd does not guarantee the accuracy of any classification. Users should review classifications before taking bulk actions.

## 6. Service Availability

The Software is provided on an 'as available' basis. Meadowlarktech Ltd does not guarantee uninterrupted or error-free operation.

## 7. Intellectual Property

All rights, title, and interest in the Software remain with Meadowlarktech Ltd. No rights are granted except as expressly set out in the EULA.

## 8. Limitation of Liability

Meadowlarktech Ltd shall not be liable for: any loss of data, revenue, or profits; any indirect or consequential losses; any actions taken based on email classifications; any unauthorised access to your data resulting from your failure to maintain security. Total liability shall not exceed fees paid in the preceding 12 months.

## **9. Indemnification**

You agree to indemnify Meadowlarktech Ltd against any claims, losses, or damages arising from your use of the Software or breach of these Terms.

## **10. Modifications**

Meadowlarktech Ltd reserves the right to modify these Terms at any time. Continued use after modification constitutes acceptance.

## **11. Governing Law**

These Terms are governed by the laws of England and Wales. Disputes shall be subject to the exclusive jurisdiction of the courts of England and Wales.